

# NVM-2000

## Voice Mail with Automated Attendant

### Industry-Proven Voice Mail Integration, Reliability and Performance for the Growing Business.

*NVM-2000 is a fully networkable voice messaging powerhouse that starts at 4 Voice Mail ports and 130 hours of message storage and expands to 24 Voice Mail ports with more than 270 hours of message storage!*

With the NVM-2000 you'll get one-touch access to your most frequently used Integrated Voice Mail features. Use the Voice Mail features you need the most – like **Calling Your Mailbox** and **Leaving a Message** for a co-worker, just by pressing a single key. Use this same key to check your **Message Count Display** to see how many messages you have waiting in your mailbox. And, while you're on a call, a single touch can also **Transfer** your call directly to a co-worker's mailbox. For those important messages, set them as **Urgent** (for priority treatment) and **Confidential** (for the recipient only).

Have you ever been on the phone with a client or customer and not been able to take notes fast enough? With the NVM-2000, just press a programmed **Conversation Record** key to record the call directly into your mailbox. Later on, review the recorded conversation for important details you may have missed.

If you can't be at your desk to take calls, press a key to have the NVM-2000 automatically

**Call Forward** your calls to your mailbox, or, your system may **Automatically Forward** your unanswered calls. When your mailbox answers, the caller hears your pre-recorded **Mailbox Greeting** and is asked to leave a message. You can record **Multiple Greetings** (up to 3) and easily select the one you want your callers to hear. New users will appreciate the **First Time Tutorial** that automatically guides them through all the NVM-2000 power features.

### Integration for the Way You Really Work.

While you are busy at your desk, use the NVM-2000 **Personal Answering Machine Emulation** to screen your calls just like your answering machine at home. Lift the handset to answer that important call and let the others go through to your mailbox.

Using the optional **Caller ID** from your phone system, the NVM-2000 stores the telephone number of a caller that left a message in your mailbox. After you listen to the message, **Return Call** lets you quickly call the person back without manually dialing. With **Automated Attendant**, your callers always get through. After the NVM-2000 answers, a caller just dials the option or extension number they wish to reach.

Hesitant to leave your desk until that important call comes in? NVM-2000 **Park and Page** can automatically park that call in a Personal Park Orbit and page you with your own pre-recorded announcement. You won't miss that important call *and* you'll be free to take care of other business away from your desk.

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## Advanced Office Integration.

In today's "On-Line" business climate, you need quick, effective voice messaging to your customers, suppliers and other important business contacts. Using the optional **Voice Mail Networking** features, your NVM-2000 will be able to exchange messages with virtually any other AMIS-compatible Voice Mail system worldwide. With **Centralized Voice Mail** (Remote Tenant Service), a single NVM-2000 can provide Voice Mail for up to 4 telephone systems. Up to 3 of the systems can be in remote locations (connected via Tie Lines).

Complement your existing LAN and Windows®-based client workstations with the optional **NVM-Desktop Messaging** with Microsoft Exchange® Outlook integration. NVM-Desktop Messaging consolidates your Voice Mail, Fax Mail and E-Mail messaging in a single integrated desktop.

### Voice Mailbox Features

- Announcement Mailbox
- Auto Forward
- Auto Help Prompts
- Confidential Message
- Future Delivery Mailbox
- Guest Mailbox
- Make Call to Sender
- Message Center Mailbox
- Message Forwarding
- Personalized Mailbox Greeting
- Programmable Security Code
- Remote or Local
  - Message Notification
- Time and Date Stamp
- Urgent Message

### Automated Attendant Features

- Answer Schedule Tables
- Answering Schedule Override
- Call Announcing
- Call Blocking
- Call Park and Page
- Call Queuing
- Call Waiting
- Caller ID
- Day, Night and Holiday Greetings
- Flexible Answering
- Individual Trunk Greetings

- Multiple Company Greetings
- Single-Digit Transfer

### Integration Features

- Answering Machine Emulation
- Automatic Call Routing to Mailbox
- Call Forwarding to Mailbox
- Conversation Record
- Leave Message at
  - Busy/DND Extension
- Message Count Display
- One-Touch Forwarding
- One-Touch Mailbox Access
- One-Touch Message Retrieval
- Park and Page
- Return Call (with Caller ID)
- Transfer to Mailbox
- Voice Mail Overflow

### System Features

- Administrator Security Code Control
- AMIS Networking
- Automatic Daily Maintenance
- Centralized Voice Mail
- Fax Detection
- Fax Distribution
- Fax-On-Demand/Fax Mail
- First Time Tutorial
- Inter-Tenant Messaging
- Multilingual Voice Prompts

If paper is frequently your medium, let the NVM-2000 **Fax-On-Demand** and **Fax Detection** features clean up your paper trail. Optional Fax-On-Demand allows callers to order documents stored in your system's database and have them delivered to their fax machine. With Fax Detection, the Automated Attendant automatically detects and distributes fax calls to your company's fax machines.

## Guaranteed NEC Quality.

As a worldwide manufacturer of telecommunications and electronic systems, NEC produces all products with performance and reliability in mind.

## NVM-2000 — Powerful Integration Your Business Needs with Value and Performance that Can't be Beaten.

- NVM-Desktop Messaging (optional)
- Programmable Voice Prompts
- Property Management System Integration (optional)
- Remote Diagnostics
- Remote Greetings
- Remote Programming

### System Capacities

<b>Ports:</b>	4 to 24
<b>Voice Storage:</b>	130 to 270 hrs
<b>Mailboxes:</b>	1000

*Includes keyboard and internal modem.*

Certain features may be optional, not applicable to all systems or require additional equipment. Some federal and state laws require notification, such as a beep or require consent from all parties, prior to recording a telephone conversation. The information contained herein is subject to change without notice at the sole discretion of NEC America. All trademarks are property of their respective owners.

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communications **without** compromise.